



Regional town bus fares guide 2012

viclink 

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For train, coach and bus timetable information
call **136 196** (TTY 9619 2727) 6am – midnight
daily or visit viclink.com.au



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Fares guide for regional buses

It's easy to travel on Victoria's extensive regional bus network. One ticket provides flexible travel on town buses within regional Victorian towns. Tickets can be purchased on board buses.

There are three categories of fares for regional buses: Category A, Category B and myki.

myki is valid for travel on buses in Ballarat, Bendigo, Latrobe Valley, Seymour, Geelong and the Bellarine Peninsula, and on V/Line rail services operating wholly within the Geelong, Bendigo and Ballarat transit systems. myki also operates on Melbourne's trains, trams and buses, including V/Line services in Zone 1 + 2 to Melton and Sunbury.

When travelling on public transport you must always have a valid ticket. If you do not have a valid ticket or refuse to show your ticket on request to an Authorised Officer, you may have committed an offence under the Transport (Compliance & Miscellaneous) Act 1983 or its Regulations.



Types of tickets for regional town buses

Ticket type	Ticket description
2 hour	2 hour tickets allow for unlimited travel for at least two hours on local bus and train services. The ticket expires two hours from the next full hour after it was purchased. For example, a ticket purchased at 8.55am will expire at 11am and a ticket purchased at 9.05am will expire at 12 noon. Tickets purchased after 6pm are valid until the last service.
Daily	A Daily ticket allows unlimited travel on town bus services on the day the ticket is issued. A passenger may transfer to any local bus or train service in the town bus service area before the ticket expires.
Weekly and Student Weekly	Weekly and Student Weekly tickets allow unlimited travel between the origin and destination printed on the ticket for seven consecutive days. The ticket expires at the end of service seven days from the start date printed on the ticket. Student Weekly tickets can only be used by students.
Monthly	Monthly tickets allow unlimited travel between the origin and destination printed on the ticket for one month. The ticket expires at the end of services one month from the start date printed on the ticket. For example, a ticket valid from 15 June will expire at the last service on 14 July.
myki money	myki money is a dollar amount (for example, \$20, \$50) that's stored on a myki. When you touch on and touch off as you travel, the system automatically calculates the lowest fare for your trip. For the first trip of each day, you pay a 2-hour myki money fare. Should you travel again that day, after the first 2 hour fare has expired, a daily cap will then apply for any subsequent trips in the same zone/s. The daily cap is the most you pay on a single day for unlimited travel in one or more zones.
myki pass	myki pass is suitable for those who travel regularly. Purchase a number of travel days for specified zones, valid for a certain period. You specify the zone or zones of travel and the exact duration of your pass – either seven consecutive days or between 28 and 365 consecutive days. The myki pass is active from the first time you touch on.

Fares

There are three categories of fares for regional town bus services: Category A, Category B and myki.

For more information about regional town bus ticketing visit viclink.com.au or call **136 196** (6am – midnight daily).

Category A

This fare structure applies for the majority of regional town bus services.

Zones		Single zone	Two zones
2 hour	Full	2.20	3.50
	Concession	1.10	1.70
Daily	Full	3.70	7.00
	Concession	1.80	3.50
Weekly	Full	18.40	34.80
	Concession	9.20	17.40
Monthly	Full	80.00	138.60
	Concession	40.00	69.30

V/Line travel

Passengers can use regional Category A bus tickets for travel on the following V/Line services:

- V/Line train services between Marshall and Lara
- V/Line train services between Eaglehawk and Kangaroo Flat
- V/Line bus services between Bendigo and Strathfieldsaye.

Category B

This fare structure applies for Ararat, Beaufort and Stawell.

Ticket	Full	Concession
2 hour	1.60	1.00
Student Weekly	—	5.80

myki

myki is a durable, plastic smartcard which stores value and can be used over and over again. Fares are based on time and distance travelled, with larger towns divided into different zones. Your myki will automatically calculate the lowest fare for the time and distance you travel.

For example, you are a concession passenger who travels to the shopping centre in the morning. As you enter the bus you touch on your myki. This ensures you are travelling with a valid ticket. You touch off when you leave the bus. You are charged \$0.98 (2 hour, single zone).

One hour later, you travel home from the shops. When you touch on, myki recognises that your initial 2 hour product is still valid. Therefore, when you touch off, myki does not charge you a fare for this trip.

Three hours later, you travel to the library. myki recognises that your initial 2 hour product has expired and creates a second 2 hour fare. This is equivalent to the daily cap (\$1.74) for this zone. You will not be charged for any other trips taken on this day in the same zone.

If you don't touch off with your myki, you will be charged a default fare, which may be more than you should have paid.

For more information on myki, visit myki.com.au or call myki on **13 6954 (13 myki)** 6am – midnight daily.

myki fares

These fares apply for all myki town bus services, except Latrobe Valley intertown services.

myki money

Zones		Single zone	Two zones
2 hour	Full	1.96	3.26
	Concession	0.98	1.63
Daily cap	Full	3.48	6.52
	Concession	1.74	3.26

myki pass

Zones		Single zone	Two zones
7 day	Full	18.40	34.80
	Concession	9.20	17.40
Daily rate for 28 to 365* days	Full	2.62	4.56
	Concession	1.31	2.28

* When you buy a myki pass for 365 days, you receive the equivalent of 40 days free travel.

Short term ticket

Zones		Single zone	Two zones
2 hour	Full	2.20	3.50
	Concession	1.10	1.70
Daily	Full	3.70	7.00
	Concession	1.80	3.50

2 hour and Daily short term tickets will be progressively withdrawn from sale in 2012. Passengers will then require a myki to travel.

Latrobe Valley intertown buses

myki operates on the following Latrobe Valley intertown services:

- Moe – Traralgon
- Morwell – Churchill
- Traralgon – Churchill
- Boolarra – Churchill
- Yallourn North – Newborough – Moe

Fares charged for travel on Latrobe Valley intertown services depend on the route taken to arrive at your destination.

Fares (full) intertown service	myki money		Short term ticket	
	2 hour	Daily	2 hour	Daily
Moe – Traralgon	3.82	7.64	4.00	8.00
Morwell – Churchill	1.96	3.48	2.20	3.70
Traralgon – Churchill	3.26	6.52	3.50	7.00
Boolarra – Churchill	3.26	6.52	3.50	7.00
Yallourn Nth – Newborough – Moe	3.26	6.52	3.50	7.00

Please note: Concession fares are approximately 50 per cent of the full fare amount.

These fares are based on the longest journey you can make on each service. For services not listed, myki will calculate the best fare for your trip. You won't be charged more than the fares shown above.

myki fares effective from 1 January 2012.

Prices inclusive of Commonwealth Government GST.

Albury – Wodonga

Albury – Wodonga operates its own section based fare system with different conditions due to its border location. Further details are available by calling **02 6056 3100** or at **dysongroup.com.au**

Concession, Companion and Carer cards

Children aged three years and under travel free. Concession fares are available for children aged four to 16 years or holders of an approved concession card. It is a condition of concession travel that your concession card be produced on request. Failure to do so may result in a fine.

Holders of the following cards are eligible to travel on concession fares:

- Victorian Health Care Card
- Australian Pensioner Concession Card*
- Victorian Public Transport Student Concession Card
- Victorian Seniors Card*
- Interstate Seniors Card
- Victorian Public Transport War Widow/War Veteran Concession Card
- Asylum Seeker Concession Card.

* Victorian Seniors Card holders, Disability Support Pensioners and Carer Payment recipients are eligible for a free weekend travel entitlement.

Companion Cards

This card is issued by the Victorian Department of Planning and Community Development to people who require the assistance of a companion. It provides free travel for the carer companion of the cardholder on all public transport services when they are travelling with the cardholder.

Carer Cards

This card is issued by the Victorian Department of Human Services to eligible Victorian residents who are carers. Carer Card holders can apply for a Sunday Pass and travel for free on town buses within the Ballarat, Bendigo and Geelong transit systems and town bus services in Mildura and Warrnambool. Carer Card holders also receive two free travel vouchers a year to travel on metropolitan or regional services in off-peak times.

For more information on companion and carer cards, and concession entitlements, visit **viclink.com.au** or call **136 196** 6am – midnight daily.

About Viclink

Viclink is your one-stop-shop for public transport information for regional Victoria.

It is Viclink's job to make train, coach and bus travel easier by providing clear and concise information on public transport services, fares and ticketing, via our call centre, website, mobile phone applications, brochures, advertising campaigns and signs that help you find your way.

For more information on regional train, coach and bus services or help planning your next journey, visit **viclink.com.au** or call **136 196** 6am – midnight daily (TTY 9619 2727).

V/Line

V/Line is Victoria's largest regional transport operator and provides regional communities with rail and coach services.

Every week V/Line operates over 1400 rail services and almost 600 coach services throughout Victoria and interstate.

Higher frequency services operate to Geelong, Ballarat, Bendigo, Kyneton, Seymour and Traralgon.

Reservations for long distance services can be made by calling **136 196**, online at **vline.com.au**, or at V/Line stations and ticket agents.

To provide feedback on V/Line services call **1800 800 120** (6am–midnight daily).



Regional town buses

In regional Victoria there are 94 bus operators running services in and around regional towns and cities.

They provide access to key services and facilities including shopping centres, schools, key attractions and other places of interest.

Passenger information

Southern Cross Station Information Centre

The Southern Cross Station Information Centre provides face-to-face public transport and visitor information for Melbourne and Victoria. Here you can pick up timetables, maps and brochures for public transport, plus receive information about what to do on your visit. The Centre is located on the ground floor at the Collins Street end of Southern Cross Station underneath the escalators. Open daily 6.30am – 8.30pm, with the exception of Christmas Day.

Viclink journey planner

Viclink's online journey planner helps you plan a journey on public transport between any two locations in Melbourne or Victoria. Simply enter your origin and destination and receive a customised trip plan detailing all services and connections. You can use the journey planner at **viclink.com.au** to plan your next trip.

Mobile phone applications

There are a number of mobile phone applications available to help you plan your journey. These mobile phone applications are named under the metropolitan brand for public transport. Metlink's free Android, iPhone and Nokia applications give you train, tram, bus and coach timetables. The applications also feature the journey planner and maps.

To download an application for your phone, visit the Android Market, iTunes store (iPhone) or the Nokia Ovi store. Visit **metlink.mobi** from any internet enabled mobile phone to use the mobile departure board.

Useful contacts

Timetables, maps and brochures are available online at viclink.com.au or by calling **136 196** (TTY 9619 2727).

Transport infringement enquiries 1300 135 066
Level 12, 121 Exhibition Street Melbourne

Customers with special needs 136 196

Disability services
For assistance at Southern Cross Station and country stations 9619 2300

Travellers Aid
Bourke Street 9654 2600
Level 3, 225 Bourke Street Melbourne
(8am–5pm Mon to Fri)

Main concourse at Southern Cross Station 9670 2873
(7.30am–7.30pm Mon to Fri and
7.30am–11.30am Sat and Sun)

Main concourse at Flinders Street Station 9610 2030
(8am–8pm Mon to Thurs and 8am–10pm
Fri and Sat)

myki 13 6954 (13 myki)
myki.com.au

Translated information

For translated information

Arabic	9321 5440
Cantonese	9321 5441
Croatian	9321 5442
Dinka	9321 5452
Greek	9321 5443
Italian	9321 5444
Macedonian	9321 5445
Mandarin	9321 5454
Somali	9321 5446
Spanish	9321 5447
Sudanese	9321 5453
Turkish	9321 5448
Vietnamese	9321 5449
All other foreign languages	9321 5450

Notes